

**LIC PORTAL AND MOBILE APP SERVICES**  
**PORTAL / MOBILE APP REGISTRATION FORM**

Date: \_\_\_\_\_

To

The Chief/Sr. /Branch Manager

Life Insurance Corporation of India

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I wish to register as a user of LIC Portal and Mobile App Services as Agents/ CLIA/ SBA/ DOs  
(Tick Applicable)

Please find below my details:

1. Name of User :
2. Agents/ CLIA/ SBA/ DOs Code :
3. Mobile Number :
4. E-Mail Address:
5. Date of Birth (In DD/ MM/YYYY format):

I have read and understood the provisions contained in the "Terms of Service (Terms & Conditions) document" of "LIC Internet and Mobile App Services" and accept them. I agree that the transactions executed over Portal and Mobile Apps under my Username and Password will be binding on me.

Signature of Agent

Date:

The Chief/Sr. /Branch Manager - Remarks/Approval:

(User access is to be enabled by Login to eBiz Portal with Branch Manager Role)

## Terms of Service (Terms & Conditions) - LIC Internet and Mobile App Services

### A. General Information:

1. You should make application for enrolment for **LIC Internet and Mobile App Services** with the branch where you are attached. The Branch will activate the account for access to the services for Active agents in good standing. The **LIC Internet and Mobile App Services** cannot be claimed as a right. Enrolment is at the Discretion of the LIC Branch-in-Charge based on the criteria finalized by LIC.
2. **LIC Internet and Mobile App Services** will be open to the user only after he/she acknowledges the receipt of email communication and OTP.
3. Please ensure that the Password is changed at regular interval and are not shared at any time with anybody or in any App other than LIC Agent App.
4. LIC will make reasonable use of available technology to ensure security and to prevent unauthorized access to any of these services
5. You are welcome to access **LIC Internet and Mobile App Services** from anywhere anytime. However, as a matter of precaution, users may avoid using PCs with public access.
6. Dispute between the user and the LIC in this service is subject to the jurisdiction of the courts in the Republic of India and governed by the laws prevailing in India.
7. LIC reserves the right to modify the services offered or the Terms of Service (Terms & Conditions) of **LIC Internet and Mobile App Services**. The changes will be notified to the users through a notification on the Site.
8. The contents of the portal/apps are intended for general information and for illustrative purposes only. Life Insurance Corporation of India exercises reasonable efforts to provide accurate, complete and updated information on the Portal and Mobile Apps. However, it does not warrant the absence of errors or omissions, defects, viruses or other harmful components of any material or functions contained therein. The contents of the Portal and Mobile Apps may be changed from time to time without notice.
9. LIC does not warrant, expressly or impliedly, the merchantability or fitness of any material for any particular purpose. LIC shall not be liable for any direct, indirect, consequential or punitive damages resulting from accessing or browsing the Portal or Mobile Apps or from using or downloading materials herein.
10. Those who access this portal/mobile app do so on their own initiative and at their own risk. Users are responsible for compliance with all applicable laws. The use of this portal/mobile app means that you understood and accept the terms and conditions.
11. Through the use of your username, password and security codes you may be able to access your production information, client information, company information and/or be able to perform transactions. You undertake to protect such information, and to be

solely responsible for the confidentiality and use of the information. You accept full responsibility for all information and transactions through your account.

12. LIC may immediately and without notice terminate user access to account information if s/he violates the conditions of use stated herein or if s/he endangers the use of the services provided.

#### **B. Users Obligation**

1. The user has an obligation to maintain secrecy in regard to Username & Password registered with the LIC. LIC presupposes that login using valid Username and Password is a valid session initiated by none other than the user.
2. Transaction executed through a valid session will be construed by LIC to have emanated from the registered user and will be binding on him/her.
3. The user will not attempt or permit others to attempt accessing the **LIC Internet and Mobile App Services** through any unlawful means.
4. The user agrees to immediately notify LIC, if user believes that his username, password and security codes have been compromised, or if he became aware that these electronic identifications are being used in an unauthorized manner or if s/he receives any confirmation of a transaction that he did not enter, or if he received confirmation or a report containing conflicting or inconsistent information.

#### **C. Acceptable Use**

1. Access for Authorized Purposes: Acceptable use applies to all Portal Users. User at all time be guided by the LIC Board Approved Acceptable Usage Policy and Guidelines.
2. Users must use LIC Internet and Mobile App Services for authorized business purposes only. User must not access information, programs, or systems when such access is not required for an authorized business purpose.
3. LIC Internet and Mobile App Services enables access to Sensitive personal data/information such as financial information under customer policy. LIC Internet and Mobile App Services is meant for Browser based web access and LIC Authorized Mobile Apps based access by authorized users.
4. It may not be safe to leave the computer unattended during a valid session. This might give access to your account information to others.

#### **D. Copyrights**

All materials contained herein, including but not limited to the trademarks, service marks, trade names, logos, icons, and images are proprietary to LIC, and are duly protected by the Intellectual Property laws. The use of the foregoing is strictly prohibited unless the prior written consent of LIC is obtained for such purpose.

**5. Prohibited Activities:**

1. **Revealing account information to others or allowing use of a personal account by others.** Sharing of access credentials to LIC Internet and Mobile App Services is strictly prohibited. Such activity will result in immediate deactivation of the user id.
2. **Software tampering is strictly prohibited.**
3. Activity like using the user id and password in any software other than LIC Agent, scripts, Robot facility is prohibited. This will result in immediate deactivation of user id and other disciplinary actions as deemed fit by LIC..
4. **Intentionally causing security breaches or disruptions of network communication.**
5. Security breaches include, but are not limited to, accessing data of which the user is not an intended recipient. For purposes of this section, "disruption" includes, but is not limited to, network sniffing, ping floods, packet spoofing, denial of service, and forging route information for malicious purposes.
6. Any activity, application or service that disables, tampers with, circumvents security solutions, services, controls, user authentication, security of any host, network or account, or interfering with or denying service to any authorized user or service is prohibited and strictly enforced.
7. Providing assistance to third persons to facilitate access to LIC computers, computer systems, computer networks and computer resources in contravention of the Information Technology Act, 2000 and Amendments with the Rules and Regulations made thereunder.

Declaration By the User: I hereby declare that I have read fully and understood completely the terms and conditions mentioned in this document and confirm to accept each and every conditions while using the LIC Agent Portal and LIC Agent App.

Signature of Agent  
Name:  
Agency Code:

Place & Date: